

Introducing M-Think

A shared database that enables people with multiple needs to access services to get the right support at the right time.

What is M-Think?

M-Think is a database which enables services to share information quickly and safely.

The aim of M-Think is to improve the outcomes for people accessing services in Manchester

What are the benefits?

M-Think is designed to benefit both services and the people who use them.

Organisations will be able to access appropriate and relevant information. This will reduce the time it takes to piece together a person's journey across Manchester's services, streamlining processes and avoiding duplication.

People accessing services won't have to keep 'retelling' their story. They will be involved in their own support through planning and updating personal goals and achievement, having access to their own profile page



A project led by

Shelter



Who inputs the info?

Only those working directly with people accessing services can enter info.

That includes:

- outreach teams
- engagement workers
- peer mentors
- and other specialist services.

What info is kept?

The information that's kept on M-Think includes:

- a personal profile page with basic information about a person and how their needs can be met
- a support plan/action plan
- a safety plan agreement on accessing support and keeping safe.

Where can I find out more?

For more detail about M-Think, how it works and how it can benefit you, go to

inspiringchangemanchester.shelter.org.uk

or telephone

0345 515 1594

In partnership with:

