

Shelter conferences

Improving outcomes
for badly housed and
homeless children and
young people



**Friends' Meeting House
6 Mount Street
Manchester M2 5NS**

Tuesday 27 July 2010

**Book now
£99 + VAT**

In 2007 Shelter launched its Keys to the Future project to provide support and meet the needs of homeless families and young people. It has also been researching and promoting good practice in children's services around the country. In May 2008, the Government produced guidance on joint working between housing and children's services.

The conference aims to outline good practice in effective service provision for homeless children and young people through demonstrating the work of Shelter's Children's Services, and innovative practice being piloted across Local Authorities and other providers.

A key element of the day will be the examination of joint working between housing and children's services. There will also be a focus on current topical issues surrounding child and youth homelessness, including recent case law on youth homelessness and the growing issue of overcrowding.

This conference has been organised by Shelter's Children's Service, whose aim is to:

- demonstrate ways of preventing child and youth homelessness and supporting children who are already homeless
- address the disadvantages that homeless children face
- secure practice, policy and legal changes for children/young people who are homeless, or at risk of homelessness.

Visit shelter.org.uk/childrensservice for more information on Shelter's Children's Service.

Who should attend?

This conference will be of use to:

- strategic and operational level local authority housing and children's service professionals, including: directors of services and departmental managers, service managers, and commissioning officers/managers
- regional government officers – housing, and children and learners teams
- managers of services and projects within voluntary organisations working with children, young people or housing.

Programme

9.30am	Registration and refreshments
10.00am	Welcome and introduction – Chair: Steve Povey
10.10am	The impact of bad housing or homelessness on children and young people Anne Goymer, UK Strategic Lead, Health and Housing, Barnardos
10.35am	Working together to prevent and respond to homelessness for 16- and 17-year-olds Val Keen, Specialist Youth Homelessness Adviser, Communities and Local Government
11.00am	Questions and answers
11.15am	Coffee
11.40am	Workshops: session one
12.55pm	Lunch
1.45pm	Workshops: session two
3.00pm	Coffee
3.30pm	Panel question-and-answer session – an opportunity to discuss issues raised in the workshops
4.20pm	Round up and moving forward
4.30pm	Close



Photos: Nick David, Sophie Lastet

For the most up-to-date programme, please visit shelter.org.uk/conference

Workshops

You can attend one workshop in the morning and one in the afternoon. You have a choice from four different workshops for each session.

When completing your booking please ensure you select your first and second choice of workshops for each session.

Morning Sessions – choose from:

Workshop 1a	Promoting Peer Education as a tool for prevention in youth homelessness <i>Shelter Gloucestershire / Shelter Ricochet, Peer Education Services</i>
Workshop 2a	Working with intentionally homeless families and family intervention projects <i>Shelter Knowsley / Shelter Rochdale</i>
Workshop 3a	Reducing the impact of homelessness on children’s learning – a Scottish insight <i>Shelter Scotland</i>
Workshop 4a	CAF and multi-agency working to improve outcomes for children <i>Shelter Bristol</i>

Afternoon Sessions – choose from:

Workshop 1b	Speaking out on housing issues relating to children and young people <i>Children England</i>
Workshop 2b	Joint working between housing and children’s services – setting the benchmark for good practice <i>Karen MacVean, Shelter’s Children’s Service and Fleur Buechler, Young Person’s Housing Strategy Co-ordinator, Devon</i>
Workshop 3b	The impact of, and tackling, overcrowding Francesca Albanese, Shelter and a representative from an LA overcrowding pilot project
Workshop 4b	G v Southwark one year on Shelter’s Children’s Legal Service

Booking details

Date

Tuesday 27 July 2010.

Venue

Friends' Meeting House, 6 Mount Street, Manchester M2 5NS.

Transport

Friends' Meeting House is located behind Central Library on Mount Street, in the heart of the city centre with excellent transport links. If you are arriving by train at Manchester Piccadilly or Manchester Victoria station, take a tram to St Peter's Square. Alternatively, it is a 10 minute walk from either Manchester Oxford Road or Manchester Piccadilly stations.

The nearest car parking is at Manchester Central Convention Complex (formerly G-Mex), Great Northern and the Oxford Street end of Great Bridgewater Street, all about five minutes walk.

Fees

Delegate rate: £99 + VAT.

How to book

You can book online at shelter.org.uk/conference on the understanding that prompt payment will follow, or complete and return the booking form (opposite). If you wish to pay by BACS, our details are as follows:

Bank Barclays, Southwark branch
Account name Shelter Trading Ltd
Sort code 20-80-57
Account number 30828181

Please remember to select your workshops when making your booking.

Confirmation and joining instructions

We will send you full joining instructions, a venue map, and programme within 10 working days of receiving your booking. Please contact us if this does not arrive.

Accommodation

For details of available hotels nearby, call Venue and Hotel Services on 01202 732400 or email at philip@venueandhotelservices.co.uk and quote 'Shelter'.

Delegate substitutions and cancellations

Delegate substitutions can be made at any time, without charge. However, if you wish to cancel your place, please notify us in writing at least 10 working days before the conference starts, otherwise you will be charged the full fee. A £50 administration fee is charged for cancellations.

Conference cancellation

Shelter reserves the right to cancel the conference up to 10 working days in advance. In the unlikely event of this happening, we regret that we are unable to refund any expenses incurred, eg travel tickets or accommodation costs. We will, of course, refund your conference fees.

Changes to the programme

Shelter reserves the right to alter the programme, without notice, due to unforeseen circumstances.

Contact us

You can contact us on **0344 515 1155** or email us at training@shelter.org.uk

Conference: Improving outcomes for badly housed and homeless children and young people



By submitting this form you are agreeing to Shelter's booking conditions and cancellation charges as outlined in this brochure.

YPEMAIL10

First delegate

Name £99 (+£17.33 VAT)

Position Department

Organisation

Address

Postcode

Tel Fax

Email

Workshops: Morning session

(enter the number of the workshop in order of preference)

1st choice 2nd choice

Afternoon sessions

(enter the number of the workshop in order of preference)

1st choice 2nd choice

Additional requirements eg wheelchair access, hearing aid loop, dietary requirements:

Second delegate (please photocopy for subsequent delegates)

Name £99 (+£17.33 VAT)

Position Department

Organisation

Address

Postcode

Tel Fax

Email

Workshops: Morning session

(enter the number of the workshop in order of preference)

1st choice 2nd choice

Afternoon sessions

(enter the number of the workshop in order of preference)

1st choice 2nd choice

Additional requirements eg wheelchair access, hearing aid loop, dietary requirements:

Payment

Total fee £ + total VAT £ = total payable £

Cheque – made payable to Shelter BACS – please see previous page for details Invoice

Credit Card – card number

Valid from / / Expiry date / / Maestro issue no MasterCard/Visa/Maestro/Delta

Cardholder name Security code (Last three digits on back of card)

Postcode (where card is registered) House/building number

Return form

By post to **Shelter Training, Unit 13, City Forum, 250 City Road, London EC1V 2PU** or by fax to **0844 515 2907**. Do not fax cheque payments.

Alternatively, book online at shelter.org.uk/conference

Shelter training

Take advantage of our unique expertise in housing, homelessness and social welfare through our programme of short courses, or improve your skills in the workplace with our professional development training. All our courses are suitable for those working in housing and the not-for-profit sectors and are delivered by specialists.

shelter.org.uk/training

Shelter conferences

Get an up-to-the-minute insight into housing, homelessness and benefits developments with Shelter's conferences and seminars. Our events are designed and delivered by experts, cover the latest legislation and topical issues, and offer you the opportunity to exchange ideas and experiences with other professionals.

shelter.org.uk/conference

Shelter room hire

Shelter's training centre has a range of fully equipped rooms that you can adapt for a variety of events, from meetings and workshops to courses and conferences. Our venue is situated in central London, has easy access from major stations and is competitively priced, offering a convenient and affordable setting for your event.

shelter.org.uk/roomhire

Shelter publications

Shelter publications cover a wide range of housing-related issues produced in easy-to-use formats such as advice handbooks and booklets, websites, wallcharts, policy and research reports, audio CDs and games. We have a number of diverse resources aimed at those working with young people and children.

shelter.org.uk/publications

Any profits made by Shelter Training are used to fund the work of Shelter, the housing and homelessness charity.

Shelter Training
Unit 13, City Forum
250 City Road
London EC1V 2PU
t 0344 515 1155
f 0844 515 2907
training@shelter.org.uk
shelter.org.uk/training

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Shelter