Prisoners: keeping your home

You might be entitled to help with paying your rent or mortgage if you are in prison in England, Wales or Scotland.

Housing benefit (HB)
You can only get HB to pay your rent if you intend to return home when you are released from prison. How long you can get HB depends on your circumstances:

On bail: you can get HB on your normal home for up to 52 weeks if your bail conditions mean that you have to live away from home, in a bail or probation hostel or anywhere else.

On remand: you can get HB for up to 52 weeks while you are in prison on remand waiting for your trial or sentence.

Sentenced: if you are sentenced and are in prison you can get HB for up to 13 weeks. But you must expect to return home within 13 weeks of the date you first went into custody, including time you were on remand.

You will not be entitled to HB for any of the time you are serving a prison sentence if the length of your sentence means you will not be returning home within 13 weeks of the date you went into custody.

Universal credit (UC)
If you were getting UC to help pay your rent or a mortgage before you went into prison, you can continue to get UC housing costs payments for up to 6 months. This applies if you are on remand, on bail or sentenced. But if you receive a custodial sentence you won’t get UC if you expect to be in prison (including time on remand) for more than 6 months.

Can someone else pay your rent?
If you are serving a prison sentence, your partner (married or not) can claim HB or UC to pay the rent on your home. Another relative or friend might be able to receive HB or UC if they look after your home in your absence. They must be living in the property. They can apply even if the tenancy is in your name only. You should tell your landlord that they will pay the rent on your behalf.

Support for mortgage interest (SMI)
You may be able to get a ‘support for mortgage interest (SMI) loan from the government to pay the interest on your mortgage if you own your home. If you were getting an SMI loan before you went into prison, you can get it for up to 52 weeks while you’re on remand or on bail.

SMI loan payments will end if you are sentenced. If your partner lives in the home, they may be able to claim SMI but there will usually be a waiting period.

If you cannot get an SMI loan, you may be able to negotiate with your lender for a period of reduced payments if you will only be in prison for a short time.

Subletting a room in your home
If your landlord agrees, you could consider subletting part of your home to someone else. If you don’t get permission your landlord could evict you. If you are a council or housing association tenant it is a criminal offence to sublet your entire property without written permission.

Report a changes of circumstance
If you are getting HB, UC or SMI, you must let the authority that is paying you know as soon as possible if you go into prison, receive a custodial sentence, or are released.

Further advice
You can get further advice from Shelter’s free* housing advice helpline (0808 800 4444), a local Shelter advice service or local Citizens Advice office, or by visiting england.shelter.org.uk/housing_advice

*Calls are free from UK landlines and main mobile networks.