

Benefits and debt

All courses being delivered by Shelter in partnership with the Benefits Training Company



July	6 September: London Introduction to Universal Credit David Stickland Band C	November
3 July: London Preparing for An Appeal Tribunal David Stickland Band C	13 September: London Limited Capability for Work David Stickland Band C	8 November: London Housing Benefit and Discretionary Housing Payments David Stickland Band C
5 July: London Introduction to Welfare Benefits David Stickland Band C	26 September: London Debt Advice: An Introduction David Stickland Band C	14 November: London Benefits for Students David Stickland Band C
10 July: London Universal Credit in Practice David Stickland Band C	27 September: London Introduction to Welfare Benefits David Stickland Band C	15 November: London Universal Credit in Practice David Stickland Band C
11 July: London Maximising Income David Stickland Band C	October	21 November: London Universal Credit: The Housing Element David Stickland Band C
18 July: London Benefits for Older People David Stickland Band C	25 October: London Challenging Housing Benefit Decisions David Stickland Band C	27 November: London Maximising Income David Stickland Band C
September	30 October: London Benefits for EEA Nationals David Stickland Band C	29 November: London Introduction to Welfare Benefits David Stickland Band C

Venues, trainers and timings

Please see the training venues page of our website or email training@shelter.org.uk for full venue addresses.

Events run from 10am to 4.30pm with an hour lunch break. Please note: We do not provide lunch on our courses.

Trainers' profiles can be viewed on the Meet the Trainers page of our website. Occasionally trainers are subject to change, although we do our best to avoid this.

Booking and payment

You can book online at shelter.org.uk/training and pay securely by credit card or request an invoice. A 10% multiple booking discount applied when three or more places/events are booked at the same time. Our cancellation and transfer policies are part of the T&Cs specified during the online booking process.

Course fees

Concessionary rate applies to local authorities, registered charities, CLS advice and law centres.

Standard rate applies to housing associations and other social landlords, statutory organisations, including HM Prisons, academic institutions and health services.

Commercial rate applies to all commercial organisations including barristers and solicitors in private practice.

Contact: tel **0344 515 1155** or email training@shelter.org.uk

Training at our place: prices

Please note: all prices are subject to VAT at 20%

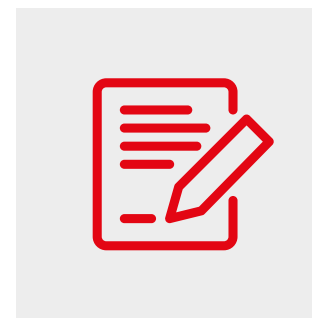
Band	Concessionary	Standard	Commercial
A	£100	£110	£120
B	£120	£130	£140
C	£150	£150	£150
D	£170	£220	£250
E	£180	£230	£260
F	£280	£320	£350
G	£300	£350	£380
H	£620	£650	£700
R	£230	£280	£310

Training at our place: courses for individuals

London, Sheffield, Manchester and Birmingham:
courses and workshops



**June to December
2018**



Registered charity in England and Wales (263710) and in Scotland (SC0002327). OBR: 3-179

Shelter

Housing and homelessness



June	5 July: London Defending Mortgage Possession Proceedings Tony Martin Band D	18–19 September: London Homelessness Law: Introductory Sharon Nandoo Band G
4 June: London Tackling Antisocial Behaviour and Harassment John Shortridge Band B	11–12 July: London Housing Possession Hearings: Practice and Procedure Tony Martin Band G	21 September: London Homelessness Prevention Case Studies Tony Martin Band B
5–6 June: Manchester Homelessness and Allocations Law: Advanced Gary Willock Band R	13 July: London Care Act and Housing Tony Martin Band B	25 September: London Housing Law Update John Gallagher Band B
11 June: London Challenging Prevention and Homelessness Decisions Louella Crisfield Band E	19 July: London Eligibility and Housing Rights John Shortridge Band D	October
13 June: London Community Care and Housing John Macklin Band B	19 July: London Notices: Seeking Possession Tony Martin Band D	4 October: London Homelessness Reduction Act: Six Months On Tony Martin Band B
13–14 June: London Homelessness Law: Introductory Sharon Nandoo Band G	August	10 October: London Assured Shorthold Tenancies John Shortridge Band E
14 June: London European Nationals' Housing Rights John Shortridge Band D	2 August: London Students and Housing John Shortridge Band B	11–12 October: London Housing Possession Hearings: Practice and Procedure Tony Martin Band G
18 June: London Disrepair and Conditions: Inspecting a House Mel Cairns Band D	2–3 August: London Homelessness and Allocations Law: Advanced Sharon Nandoo Band G	15–16 October: London Tenancy Status and Rights Tony Martin Band F
19 June: London Housing Law: Update John Gallagher Band B	September	16 October: London Eligibility and Housing Rights John Shortridge Band D
19–20 & 26–27 June: London Housing Law and Advice: a Foundation Sharon Nandoo and Ian Dunn Band H	4 September: Manchester Housing Law: Update Gary Willock Band B	23 October: London Introduction to Housing and Homelessness John Shortridge Band B
21 June: London Domestic Violence and Housing Deborah Winterbourne Band E	4–5 & 11–12 September: London Housing Law and Advice: a Foundation Ian Dunn and Rita Parmar Band H	November
28 June: London Homelessness: Update Rita Parmar Band B	13 September: London Domestic Violence and Housing Debbie Winterbourne Band E	1 November: London Challenging Prevention and Homelessness Decisions Sharon Nandoo Band E
28 June: London Using Housing Case Law: Better Submissions and Decisions Tony Martin Band B	17 September: London Homelessness Case Law Update Rita Parmar Band B	6 November: London Homelessness: Multiple Needs and the Law John Macklin Band B
July	17–18 September: Sheffield Homelessness Law: Introductory Guy Wardle Band R	6–7 November: London Homelessness and Allocations Law: Advanced Ian Dunn Band G

Book online at shop.shelter.org.uk

7 November: London Community Care and Housing John Macklin Band B	21 November: London Tackling Antisocial Behaviour and Harassment John Shortridge Band B	December
7–8 November: Manchester Homelessness Law: Introductory Gary Willock Band R	22 November: London Temporary Accommodation and the Law Ian Dunn Band D	3 December: London Housing Law Update John Gallagher Band B
8 November: London Prisoners' Housing Rights John Macklin Band B	27 November: Manchester Homelessness Reduction Act: Six Months On Gary Willock Band B	3 December: London Care Act and Housing Tony Martin Band B
12–13 & 19–20 November: London Housing Law & Advice: a Foundation Ian Dunn and Rita Parmar Band H	28 November: London Young People, Housing and Homelessness John Macklin Band B	4 December: London Domestic Violence and Housing Debbie Winterbourne Band E
13 November: London Disrepair and Conditions: Property Inspections and Condition Reports Nancy Witham Band D	29 November: London Mental Health and Housing John Macklin Band B	4 December: London European Nationals Housing Rights John Shortridge Band D
20–21 November: Manchester Homelessness and Allocations Law: Advanced Gary Willock Band R	30 November: London Notices: Seeking Possession Tony Martin Band D	5–6 December: London Homelessness Law: Introductory Sharon Nandoo Band G

Professional development



June	July	October
6 June: London Aggressive and Difficult Behaviours Rob Hammond Band A	9 July: London Safeguarding for Housing and Support Staff Tracy Keane Band B	4 October: London Aggressive and Difficult Behaviours Rob Hammond Band B
20 June: London Setting Professional Boundaries Tracy Maylath Band A	September	November
21 June: London Casework Skills for Prevention and Advice Services Rita Parmar Band B	5 September: London Client Interviewing and Negotiation Skills Rob Hammond Band B	5 November: London Emotional Labour and Reflective Practice Tracy Keane Band B

Got 5 or more staff to train? Book cost effective training for groups

Our in-house training team can deliver any of our courses to groups of up to 18 staff at a time and a location that suits you for just £890 for a one-day course (plus trainers expenses, which are kept to a minimum). All courses can be tailored to meet the specific needs of your organisation.

To enquire please call **0344 515 1155** or email inhousetraining@shelter.org.uk

Practical Benefits Training, with 12 months ongoing advice and support

All courses in the 'Benefits and Debt' section are delivered by Shelter in partnership with the Benefits Training Company. In addition to the day's training, and as well as a comprehensive course handbook to take away, delegates on these events will have access to 12 months ongoing advice and support from The Benefits Training Co.

Please turn over for fees and booking details. ▶